



FLOWER & NON-FLORAL SHIPMENT DETAILS

Complete Delivery Address:

Emergency Contact:

Name:

Phone #

Email:

Receiving Hours (if known and not 24/7 access):

Delivery Details:

Is 24/7 access into your building with a lock box permitted? Yes No

Does delivery environment allow for 53' truck/trailer access without obstructions? Yes No

Is there a delivery dock? Yes No Is the dock sealed? Yes No

Do you have pallets and pallet jacks available for drivers to use when unloading? Yes No

Freight Details:

LTL Product/Commodity:

LTL Freight Temperature Required:

LTL Freight originating from: Florida California Florida & California

Will freight be delivered to an Armellini Terminal or is pick up required? Dropped at Terminal Pickup

Pick up Address:

Current Carrier Name:

LTL Volume per shipment (please specify number of boxes/cubes or pallets):

Is this a routine shipment?

***Return the completed Credit Application via fax to: 772-287-1678 or via email credit@armellini.com. If you have any questions concerning the applications please call our credit department at 772-287-0575, ext. 11256 or 11258. Once the application is reviewed, your Sales Representative will contact you to address days of service, available rates, and minimums. Note: Completion of this form does not guarantee you an open account with Armellini. Thank you for your interest in Armellini. We look forward to providing you with Service Beyond Expectation™**

Acceptance:

I _____ read and accept the Armellini Logistics Company Policies and Conditions of Contract and Carriage. Applicant's signature attests financial responsibility and willingness to pay invoices in accordance with terms. I/We authorize ARMELLINI EXPRESS LINES INC. (AEL) and my bank to verify the information supplied on this application and to receive information both now and in the future, with application.

I/We hereby state that the foregoing information is true and correct. I/We agree to pay all bills in accordance with the terms of AEL or affiliated companies. I/We also agree in the event of default of payment which includes but are not limited to any and all, interest due, or to become due, together with any and all costs and expenses, (including but not limited to collection agency fees, attorney fees, and court costs) by AEL, or its affiliates or subsidiaries are the responsibility of the applicant.

I/We have read, understand and accept the above terms and have provided true information to the best of my knowledge. I further authorize AEL to verify any and all references we have given that may be required to determine our credit capabilities and to request relevant information from credit reporting agencies.

Signature of authorized Officer: _____ Date:

Print Name & Title:

Please be advised by signing below, you are granting Armellini (or its subsidiaries) a security interest.

To secure payment for all invoices from Armellini (hereinafter Secured Party), now and in the future, Debtor (undersigned) hereby grants Secured Party a continuing security interest in all of Debtor's presently owned or hereafter (a) goods, (b) instruments, (c) chattel paper, (d) books and records, (e) accounts, (f) accounts receivable, (g) general tangibles, and (h) payment intangibles and together with all proceeds and all support obligations thereof. The following constitute Debtor defaults: Non-payment in timely fashion of Debtor's indebtedness to Armellini, bankruptcy, insolvency, or assignment for the benefit of creditors; misrepresentation in respect of any provision of this or any Agreement between Armellini and Debtor. In the event of default, Armellini may declare all unpaid balances due. Debtor authorizes Secured Party to file a financing statement describing the collateral.

Signature of authorized Officer: _____ Date:

Print Name & Title:

Communication Consent:

I understand that by providing my email address, mailing address, and fax number; I consent to receive communications sent by or on behalf of Armellini Logistics (and its subsidiaries and affiliates) via regular mail, email, telephone, or fax. I understand that Armellini Logistics will not share my address/email/telephone/fax with other organizations except when securing credit information.

Signature of authorized Officer: _____ Date:

Print Name & Title:

Personal Guarantee of Indemnification (POTENTIAL FLOWER CUSTOMERS – SIGNATURE BELOW IS REQUIRED)

We, the undersigned (jointly and severally) in consideration of the extension of credit do hereby unconditionally guarantee payment in full of all indebtedness, liabilities or obligations, said applicant shall at any time owe to Armellini Express Lines, Inc. or any of its subsidiaries or affiliated companies.

This guarantee of indemnification shall be continuing, absolute, and unconditional and shall remain in full force and effect unless and until expressly revoked by a written notice from the undersigned, sent certified mail, return receipt requested, but shall continue to remain in effect until all said indebtedness, liabilities and obligations created before receiving such notice shall be paid in full.

This guarantee extends to, and includes any and all, interest due, or to become due, together with any and all costs and expenses, (including but not limited to collection agency fees, attorney fees and court costs) by ARMELLINI EXPRESS LINES, INC. or its affiliates or subsidiaries in connection with any indebtedness covered by this guarantee.

I/We hereby state that the foregoing information is true and correct. I/We agree to pay all bills in accordance with the terms of ARMELLINI EXPRESS LINES, INC. or affiliated companies. This indemnification agreement is binding upon the undersigned, our heirs, administrators and assigns.

Signature of authorized Officer: _____ Date:

Print Name & Title:



COMPANY POLICIES

NEW ACCOUNTS:

All prospective new accounts must complete a credit application in full. All parts of the application must be completed and the application must be signed by all owners/officers of the company in all areas specified. If information requested or signatures required are not completed in full, the application will be returned to you and this will delay opening your account. The references will be contacted and the application reviewed prior to initial shipment.

SECURITY DEPOSIT:

If your application is approved, a security deposit may be required. This will be held a minimum of one year and returned to you upon request if the account is paid according to terms. **DO NOT SEND A SECURITY DEPOSIT UNTIL NOTIFIED THAT YOUR ACCOUNT HAS BEEN APPROVED.** You will be notified of the amount of the deposit after approval. (All deposits will be held in non-interest bearing accounts.)

CREDIT TERMS:

ALL NEW ACCOUNTS ARE SUBJECT TO CREDIT HISTORY INVESTIGATION and terms are based on the research results performed by the Credit Department. Terms will be defined and accepted upon signing of the Rate Agreement. Customers have online access to invoices and weekly statements. Account must be kept within terms to ensure that your shipments will not be interrupted at any time. Customer agrees that Armellini may alter terms or revoke this credit agreement at its sole discretion and without notice.

CREDIT LIMITS:

Based on a credit history investigation, a credit limit will be established for your account. This amount can be increased or decreased, based on aging account balances.

MINIMUM DUE CHARGES:

Each account is assessed a daily minimum based on several factors, specifically their location. You will be notified what your minimum is upon approval and set up of your account. This charge represents the minimum dollar amount required for us to deliver to your facility. This charge is assessed per shipping day and combines all charges out of Florida/California. You will be responsible for the minimum charge whether your shipment is prepaid or collect. **EVERY ACCOUNT HAS A DAILY MINIMUM CHARGE AND WILL BE EXPECTED TO PAY THESE CHARGES PROMPTLY TO MAINTAIN GOOD CREDIT WITH AEL.**

CLAIMS:

Claim forms are available online at www.armellini.com. You may also call between the hours of 7 AM and 5 PM, Monday through Friday, to speak with our Customer Service Department. No claim will be honored unless Armellini Express Lines, Inc. is notified by the CONSIGNEE. You must obtain a REPORT NUMBER when a potential claim is reported to us. **DO NOT deduct pending claims from your payments. A credit memo will be issued when the claim is approved.**

If you have any questions pertaining to any of the above, please contact the Credit Department at (772) 287-0575.

Conditions of Contract and Carriage

Armellini Express Lines, Inc. ("AEL") December 1, 1995

In tendering the shipment described herein for carriage, Shipper and Consignee agree to these terms and conditions:

Should any problem arise due to overages, shortages or damage, our office in Palm City must be notified immediately upon delivery (preferably before our driver leaves). If you are not there at time of delivery, we must be notified within 24 hours or the next business day following a weekend delivery. (Our Dispatch Office in Palm City is open for business 24 hours a day, seven days a week).

If you call between the hours of 8 AM and 5 PM, Monday through Friday, please speak with our Customer Service Department. No claim will be honored unless Armellini Express Lines, Inc. (AEL) is notified by the CONSIGNEE. You must obtain a CONTROL NUMBER when the matter is reported to us. Do not deduct from freight payments, a credit memo will be issued.

AEL reserves the right to retrieve merchandise for the purpose of inspection and/or reconsignment. Armellini cannot be held liable without right to inspection.

As to the shipment herein described, AEL shall not be liable for loss, damage, delay or other result caused by; Acts of God, public authorities acting with actual or apparent authority, quarantine, riots, strikes, civil commotion or negligence on the part of Shipper or Consignee. AEL will not pay claims relating to damages from outside temperatures during deliveries to exposed docks, boxes that cannot withstand stacking, handling and high humidity or damages to perishable items (to include open boxes) that cannot withstand 34 degrees F.

Packaging: All boxes must be stapled properly and strong enough to withstand stacking and handling and high humidity.

Inspection of Shipment: All shipments are subject to inspection by AEL.

Missing or Damaged Product (other than damages related to trailer temperature): AEL is not responsible for Missing or damaged bunches. Claims of this type must be filed with the Shipper.

If temperature samplings are taken and product is received in excess of 45 degrees F., AEL will maintain that temperature (or less) while in transit. However, we will not be responsible for heat damage claims as long as the recorded trailer temperature does not exceed the recorded internal box (pulped) temperature by more than 5 degrees F. (minor fluctuations excepted).

Our temperature recorder readings shall be the deciding factor in determining liability.

AEL will deliver product within a reasonable period of time with regards to the scheduled delivery time. AEL will pay for damages or shortages at the invoice value not to exceed seventy-five Dollars per box. (This limit applies only to flowers shipped in water). Bulk product will be limited to invoice value. AEL will not pay claims for late deliveries, replacement product, and lost sales or overtime charges.

All Supporting Documents and the "Form for Presentation of Loss and Damage Claim" must be submitted to our Research Department in Palm City within 60 days. Supporting Documents needed are:

1. CONTROL NUMBER (this is the number you are issued when you call in your report).
2. Original or certified copy of the Armellini Express Lines, Inc. Freight Pro.
3. If a copy of the Pro cannot be made, we must have a Pro Number, Shipment Number and the date of the shipment to match up with the original information called in to Armellini Express Lines, Inc.
4. Original Shipper's Invoice or certified copy.

Proof or Delivery: AEL will provide Proof of Delivery for an administrative fee of \$10.00 per shipment.



ARMELLINI LOGISTICS
P.O. Box 678 – Palm City FL 34991-0678
Phone (772) 287-0575 or (800) 327-7887 Fax (772) 403-1594